

Joint Reaction LLP Privacy Policy

Joint Reaction LLP has created this Privacy Policy to show our firm commitment to the privacy of the details that you provide us when using this website ("Site"). By using the Site, you are accepting the practices set forth in this Privacy Policy.

This document lays out our procedures in managing and protecting your personal data, how we limit the risk of a data breach and how we comply with the new GDPR data protection laws.

Data protection responsibility lies with Joint Reaction LLP, the Data Controller. We can be contacted for any questions on Data Protection by emailing us on julie@jointreaction.co.uk, or by sending a letter to: Joint Reaction LLP, Clare Park Hospital, Crondall Lane, Crondall, Farnham, Surrey GU10 5XX. Joint Reaction LLP holds and updates a record of its data processing activities in accordance with GDPR.

1. Security

This Site has security measures in place to protect the loss, misuse and alteration of the information under our control.

2. Data sharing

We will pass your data/enquiry to third parties ie Joint Reaction Consultants and their secretaries

For all processing involving outside data processors, Joint Reaction LLP reverts to contracts with the processors including (at the minimum) the requirements stated in article 28 of the GDPR, as well as instructions to be followed by the processor, a breach notification clause, an audit clause, a responsibility clause and provisions which the processor must follow at the end of the contract.

No data is transferred outside the EU.

3. Data Processing

Where Joint Reaction LLP is the processor of data, either collected by us or shared with us as a third party, it acts only on the instructions of the Data Controller. Any data shared with us will only have been done so with your explicit consent to the original data collector.

Joint Reaction LLP implements the necessary processes as required by the law and by the applicable regulations, including the record of data processing activities.

4. Rights of data subjects

The data subjects (i.e. you) have rights around their personal data. These are:

- The right of access to all data held
- The right to correct data (rectification)
- The right to be forgotten
- The right to restrict processing
- The right to object to processing
- The right not to be profiled
- The right to withdraw their consent

- The right to transmit their data to another controller (portability)
- The right to complain to the Information Commissioner's Office

If you would like to enact your rights, this can be done by contacting Joint Reaction LLP via email on julie@jointreaction.co.uk, stating what you would like Joint Reaction LLP to enact.

5. Personal Data

Our Site's forms require you to give us personal information. You leave information on our site to make an enquiry and you will be asked to provide information, so that your enquiry can be processed.

Joint Reaction LLP collects the following data:

- Name
- Email Address
- Phone Number
- Your enquiry

Joint Reaction LLP collects the following data when you sign up to marketing communications (CPD seminars)

- Email address

Joint Reaction LLP may collect the following data when you contact us via the Site, in order to manage your query:

Your personal information is used by us to contact you when necessary, in connection with enquiries entered by you on the Site. We will not use your personal information for communications not associated with your enquiries.

In order to be able to process personal data it is necessary to identify the associated lawful basis for processing, such as:

Gaining consent of the data subject

This is where you give your explicit consent for us to process your data, as detailed in the above sections.

Compliance with any legal obligation

Where Joint Reaction LLP are required to comply with any legal obligations, e.g. fraud investigation.

Legitimate interest of the data controller

When you've opted in to receive marketing communications from Joint Reaction LLP, we may contact you with upcoming events, which we believe may interest you. Consent for us to contact you via email for marketing purposes, is collected by you emailing Julie@jointreaction.co.uk and you requesting to be added to the Joint Reaction LLP mailing list.

These can be withdrawn at any time by you contacting Julie@jointreaction.co.uk or call 01252 851285.

We only collect data strictly necessary to meet the purpose of processing. In the event of any change in processing, Joint Reaction LLP will ensure that the data collected are still relevant to the updated process.

6. Communication

Joint Reaction LLP shares personal data only with the recipients necessary to fulfil the stated purpose(s) of processing. No data is transferred outside the European Economic Area.

7. Deletion

Joint Reaction LLP retains personal data indefinitely, unless you exercise your right to be forgotten (erasure). Data is retained for this period to ensure we can comply with any legal obligations that may arise where we are required to share historic data.

Personal data is stored securely in a central data centre.

8. Incident management

Joint Reaction LLP have implemented controls to ensure that regulatory obligations regarding data protection are followed. In the event of a personal data breach, Joint Reaction LLP will notify the competent supervisory authority within 72 hours. If the risk assessment is of a high risk for the data subjects, Joint Reaction LLP will communicate the breach of personal data to the data subjects.

9. Other websites

This Site may contain links to other websites, details of which are provided for information only. Joint Reaction LLP has no responsibility for such sites and nor does it have responsibility for the privacy practices or the content of such websites or for the privacy policies and practices of other third parties. You should ensure to read those websites' privacy policies independently.

10. Cookies

How we use Cookies:-

Cookies are very small text files that are stored on your computer when you visit some websites. We use cookies to help identify your computer so we can tailor your user experience. You can disable any cookies already stored on your computer, but these may stop our website from functioning properly. The following are not strictly necessary, but are required to provide you with the best user experience and also to tell us which pages you find most interesting (anonymously).

Functional Cookies:-

This website will track the pages you visit via Google Analytics.

This website will not share any personal information with third parties.